



10 year Extended Warranty

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Revision: 1

Page 1 of 1

To ensure the continual high performance of the oil & winding temperature indicators manufactured by Accurate Controls, Accurate has introduced Extended Warranty Options that can provide peace of mind, that the valuable transformer assets they are fitted to, are continually protected.

- 1) For all new Accurate Controls, mechanical oil or winding temperature indicators, supplied & installed by Accurate Controls, we offer an extended warranty of **10 years at no extra cost**.
- 2) For any, already installed, Accurate Controls mechanical oil or winding temperature indicator, less than 20 years old, we can offer a new extended warranty of up to **5 years** at the cost of attending the site only, and based upon carrying out the following work package:

EXTENDED WARRANTY WORK PACKAGE

- a) Visually inspect instrument, to determine initial condition of instrument.
- b) Replace AV mounts (where fitted) and check instrument alignment.
- c) Check the operation and setting of all the switches.
- d) Check the operation of and reset the max pointer.
- e) Inspect instrument bulb and pocket.
- f) Calibrate instrument over scale range (5 points) using a certified Dry Block calibrator.
- g) For WTI's, carry out CT current injects to check thermal gradients are correctly set.
- h) Check and calibrate the mA output to SCADA (where fitted).
- i) Return bulb to pocket and top up pocket with transformer oil to correct level, to ensure correct readings are achieved.
- j) Update Accurate Controls database.
- k) Issue instrument status and calibration reports and extended warranty

HOW THE EXTENDED WARRANTY WORKS

During the warranty period the customer contacts Accurate Controls to troubleshoot a problem. Technical support will attempt to diagnose and fix the problem via the phone. If the problem cannot be fixed, an RMA (Return Materials Authorization) will be issued to return the equipment to the factory. Accurate will repair the equipment and return to the customer at no charge.

Alternatively if the equipment cannot be removed then Accurate Controls will provide a quotation for the cost of visiting the site to carry out a local repair, the repair and re-calibration being at no charge.

In the event that the equipment is deemed beyond economic repair then a new replacement will be provided free of charge, fitting by Accurate will be at cost.

The work package described in the warranty plan (ie inspections, calibrations etc) is included in the price of the plan but the cost of attending the site of the equipment is additional and subject to a quotation from Accurate Controls.

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